
Subject: Digital transformation and structured management of medical technologies at institutional and national levels

*Information on WHO Publication Inventory and maintenance management information system for medical device*¹

Dear Sir/Madam,

It is our honor to address you on behalf of **Verlab Institute for Biomedical Engineering, Medical Devices and Artificial Intelligence**, a **research institution** dedicated to strengthening healthcare systems through digital innovation, regulatory development and applied scientific expertise.

We are addressing you in our capacity as **technical editor** of the published World Health Organization (WHO) publication **Inventory and Maintenance Management Information System for Medical Devices (2025)** (see **attached**). This publication represents a consolidated framework developed in collaboration with international experts and WHO advisory bodies, integrating global best practices in **medical device inventory control, inspection, maintenance, digital management systems** (CMMS and IMMIS), and the application of artificial intelligence in predictive maintenance. The methodologies presented in the publication are based on solutions designed, implemented and validated within real healthcare systems. They now serve as a structured model for institutional and national adoption.

In this context, in addition to sharing information about the newly published guideline, we would welcome the opportunity to discuss your institutional or national priorities in this area and explore how our expertise could support your ongoing and future initiatives. Please find attached our capability statement, which outlines our expertise, methodology, and implementation experience in digital medical technology management. We are confident that structured digital management of medical technologies significantly enhances patient safety, operational transparency and system efficiency.

We remain at your disposal to organize a brief introductory meeting and present an approach tailored to your priorities.

Respectfully,

Director

Dr. Lejla Gurbeta Pokvić

¹ <https://iris.who.int/items/e09dbfa7-1823-4341-841e-abcff3fdbe19>

